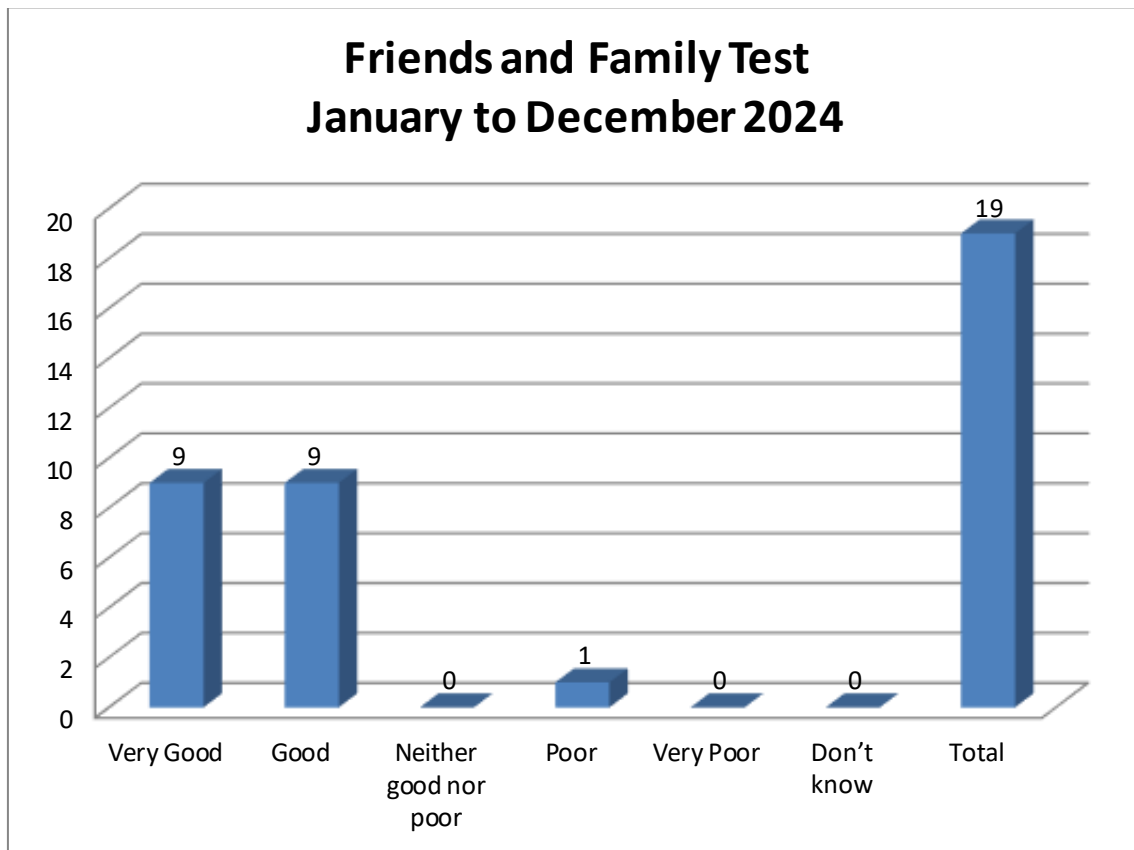


Friends and Family Test results **For Billericay Medical Practice**



Comments from Patients

- Quick and satisfactory outcome. Problematic getting an appointment.
- Why do we have to argue to see a doctor. If we are calling its because we need the appointment.
- Overall very satisfied.
- Reception staff are always helpful.
- I can usually get an appointment straight away, nurses and doctors always friendly.
- Excellent care.
- Very efficient.

94% of patients who have completed the survey this year state that they would recommend the surgery to friends or family.
We have a Hub service where more appointments are available from 18.30 – 20.00 week days and 09.00 – 17.00 on Saturdays at a local clinic.

Please ring the surgery to make an appointment to see a GP, Nurse or Health Care Assistant at one of the Hub locations.